



## QUALITY POLICY

Flexi Staff Group Pty Ltd is a wholly West Australian Owned and Managed Labour Hire Company that is committed to maintaining a respected image within the Labour Hire Industry by providing a quality service and ensuring the correct person is placed on the job each and every time. This commitment is practised by all Flexi Staff Group Pty Ltd employees in their daily activities.

### The objective of our Quality Management Programme is to:

- Supply personnel that meet our customers requirements and expectations.
- Ensure a consistently high standard of quality is maintained in all endeavours.
- Meet the specific requirements of ISO9001:2008.

### This will be achieved by:

- Implementing and maintaining a Quality Management Programme based on ISO9001:2008.
- Ensuring an ongoing commitment to Quality and Quality Improvement by all employees.

### Our achievements will be enhanced as:

- Our company regards people as our most valued commodity, with priority given to the satisfaction of clients, personnel, and employees alike.
- Flexi Staff Group Pty Ltd is proud of its excellent reputation and finds the maintenance and continuous improvement of this image important.
- Clients deserve the finest service with competition based on quality.
- It is important that Flexi Staff Group Pty Ltd be seen as a valued contributor to the community and aware of its responsibility towards the environment.

The result of our Quality Management Programme is to provide personnel and service that will please and satisfy our clients.

We require, and expect, all employees to work in co-operation towards achieving these goals.

A handwritten signature in black ink, appearing to be "LJ", is written over a horizontal line.

Company Director

10<sup>th</sup> August 2023

Date

[flexistaff.com.au](http://flexistaff.com.au)

**BELMONT - ROCKINGHAM - CBD**

Flexi Staff Group Pty Ltd ABN 25 658 704 066 ACN 658 704 066